PUBLIC CONSULTING GROUP

SUBJECT MATTER EXPERT

Brittani Trujillo



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Let's Connect On LinkedIn

Brittani Trujillo is an Associate Manager at Public Consulting Group (PCG) with more than 22 years of health and human services experience specializing in aging, disability, and long-term services and supports (LTSS). She provides expertise and project leadership to state and local governments nationwide on HCBS waivers, case management redesign, assessments, eligibility, stakeholder engagement, and policy implementation. Her work helps agencies strengthen service delivery, improve program operations, implement federal requirements, and advance person-centered service planning through system transformation and redesign.

Expertise

- Home and Community-Based Services (HCBS)
- Long-Term Services and Supports (LTSS)
- Aging and Disability Programs
- Medicaid Waivers (1915(c), HCBS)
- Case Management and Care Coordination
- Eligibility and Assessment Systems
- Stakeholder Engagement and Facilitation
- System Redesign and Transformation
- Person-Centered Planning
- Policy Development and Regulatory Compliance

Education

Brittani holds a Master of Business Administration with a concentration in Change Management from the University of Colorado Denver, a Master of Arts in Community Counseling from the University of Northern Colorado, and a Bachelor of Arts in Psychology from Metropolitan State College of Denver.

Experience

Prior to joining PCG in 2020, Brittani served as Entry Point and Case Management Section Manager for the Colorado Department of Health Care Policy and Financing, where she oversaw policy, operations, and strategic direction for programs serving more than 60,000 individuals seeking or receiving LTSS services. She led major initiatives involving person-centered service planning, conflict-free case management, No Wrong Door implementation, assessment redesign, rate development, and HCBS compliance. Earlier in her career, Brittani supervised eligibility and case management operations for Jefferson County, Colorado, overseeing Medicaid, HCBS waiver, nursing facility, and PACE eligibility processes. Throughout her career she has worked extensively with state and local agencies to improve business processes, increase program quality, and support systems change initiatives.

Publications

- *Trujillo, B. (2026) "Beyond Compliance: Transforming Community LTSS for the Next Generation." Public Consulting Group.*
- *Trujillo, B. (2022) "It Starts with a Person: The Intersection of Case Management and the Home and Community-Based Services (HCBS) Settings Final Rule." Public Consulting Group.*

Professional Network

- Charting the LifeCourse Ambassador
- ADvancing States HCBS Conference presenter and contributor
- ADvancing States Alumni Leadership Network

Presentations

- *Public Consulting Group: Your Partner in HCBS Transformation, NASDDDS Mid-Year Conference, 2022.*
- *Solving the Case Management Conundrum: State Experiences in Innovative Solutions, HCBS Conference, 2018.*
- *Moving Towards Reliable and Valid Assessment Processes in Alaska and Colorado, HCBS Conference, 2017.*

Certifications

- Person-Centered Thinking Certification (2014)