

Peter Cheesman, MBA

Subject Matter Expert



Peter Cheesman leads PCG Health's Systems Integration Center of Excellence, directing the design and deployment of data, analytics, artificial intelligence, and integration solutions that help government agencies automate and improve authorization and eligibility decisions. Peter oversees more than 100 subject matter experts, generating more than \$150 million in annual revenue, and managing a client portfolio that includes 55 state agencies and the federal government

Expertise

- Government health and human services systems integration, interoperability, and modernization
- Medicaid, SNAP, TANF, and public assistance eligibility policy and operations
- Big data, predictive analytics, eligibility verification, and integrated eligibility
- AI/NLP-enabled eligibility quality assurance, decision traceability, and rules automation
- Product strategy, solution design, business development, and large-scale implementation

Experience

With more than 20 years of public-sector IT and consulting experience, Peter has led more than 50 large-scale implementations, created multiple proprietary eligibility and automation solutions, and regularly assisted the world's premier data providers in designing complex solutions aimed at the government health and human services market. Peter's work spans solution conception, product development, capture and contracting, integration, operations, client governance, and measurable performance improvement.

At PCG, Peter has overseen more than 50 other government agency engagements focused on improving the accuracy and efficiency of public assistance eligibility decisions. Some of his work has included:

- Assisting Ohio's Department of Medicaid in the design and deployment of an automated renewal data service which allowed more than 1 million members to retain coverage during the Medicaid unwinding period.
- Assisting Texas's Health and Human Services Commission in integrating a multiplexer API connecting the state's integrated eligibility system to 45 different federal, state, and commercial data sources.
- Directing Alaska's Department of Health and Social Services in the design and implementation of an automated eligibility verification service which employs 19 data sources to instantly predict eligibility for 15 different assistance programs.
- On behalf of North Carolina's Department of Health and Human Services, Peter managed post-payment audits of more than 1,500 providers, identifying more than \$325 million in overpayments.

Publications

- Cheesman, P., & Kaplan Howe, L. (2021, February 26). "States Should Start Planning Now for Adapting Their Medicaid Programs Post-COVID-19." PCG Health Policy News.

Selected Innovations and Solutions

- PCGOne™: Enterprise data integration and orchestration platform that connects HHS systems to federal, state, and commercial data sources through reusable APIs and workflows.
- Auto.IES™: AI/NLP-enabled automated eligibility quality assurance service.
- Instant Eligibility Verification System & API Gateway: Configurable verification, analytics, and rules automation service supporting real-time eligibility determinations.
- Eligibility Auditor™: Integrated sampling, audit, MEQC, PERM, presumptive eligibility, and quality-assurance platform.
- Concurrent Enrollment Detection Service: Cross-state Medicaid enrollment identification and change monitoring.
- Predictive Analytics Solutions: Eligibility risk scoring, automated verification, fraud indicators, and alternative coverage identification.

Presentation

- Data Broker Models for Eligibility Decision Support and Program Integrity. National Association of Medicaid Program Integrity Conference, Baltimore, August 2022.
- Medicaid Unwinding Process and Eligibility Support. Ohio Joint Medicaid Oversight Committee, Columbus, October 2023.

Peter is a frequent presenter and advisor to state HHS executives, eligibility leaders, legislators, systems integrators, and national data providers on eligibility modernization, verification, and program integrity.

Education

Peter holds a Master of Business Administration degree from Clark University, and a Bachelor of Science degree in Business Administration from Northeastern University.

**To learn more about Peter Cheesman,
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