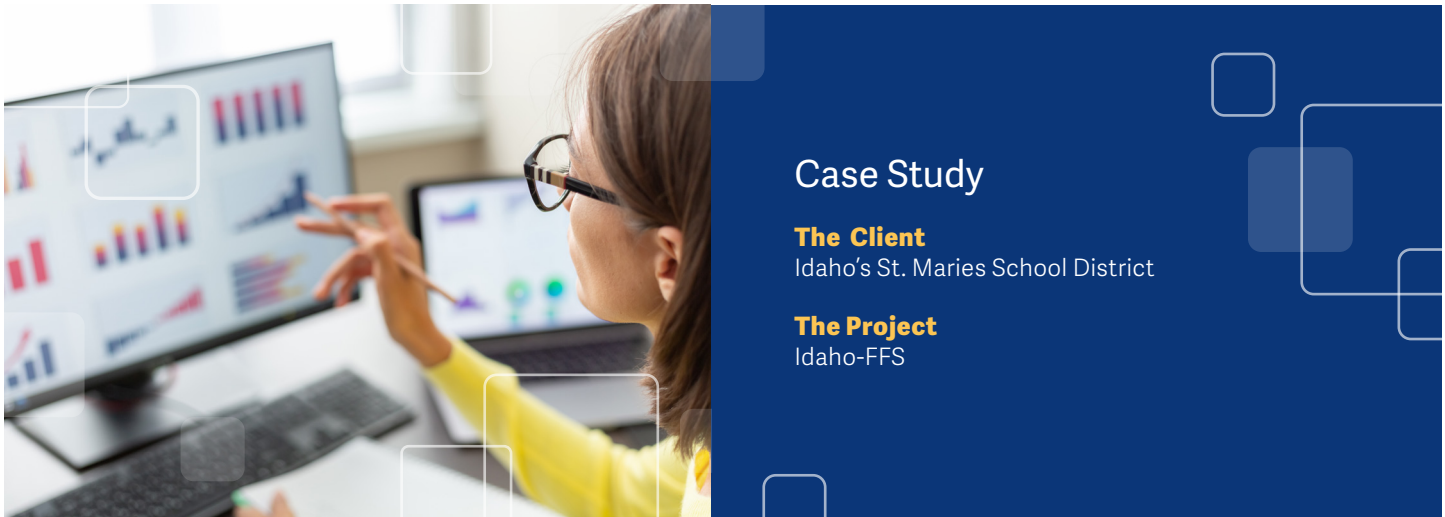


# Enhancing Medicaid Claiming Services at St. Maries School District



## Case Study

### The Client

Idaho's St. Maries School District

### The Project

Idaho-FFS

## The Need

During the 2022-2023 school year, Idaho's St. Maries School District was frustrated by the time and effort being spent on Medicaid claiming. They had a knowledgeable Medicaid coordinator and eligible staff logging services; however, they faced challenges with making use of multiple systems. St. Maries wanted to utilize one platform for Special Education and Medicaid to make navigation, data entry, and compliance seamless for service providers. Administrators started looking for solutions.

## The Opportunity

In 2022, St. Maries decided to partner with Public Consulting Group (PCG) for Medicaid claiming services. Because they are using EDPlan IEP, PCG's Special Education case management system, they were able to seamlessly integrate PCG's EasyTrac™ Medicaid service documentation system. PCG worked closely with St. Maries to ensure that the district was optimizing reimbursement while remaining in compliance.

## The Solution

During the year, PCG provided initial system training and regular check-ins, advanced reporting around reimbursement, students' eligibility status, provider registration, and created data-driven resources, such as quarterly district status reports, that clearly communicated the state of St. Maries Medicaid program. District administrators can now easily monitor the overall status of Medicaid service logging in EasyTrac™ via data dashboards and also receive helpful reports from PCG.

## The Outcome

Through strong St. Maries and PCG partnership efforts during the 2022-2023 school year, St. Maries experienced a dramatic turnaround in its Medicaid program. The comparison of reimbursement received, students claimed, and increased average reimbursement per student from 2022-2023 to 2024-2025 shows a significant return for their efforts, increasing reimbursement over eight times in comparison to totals prior to using EDPlan Medicaid.

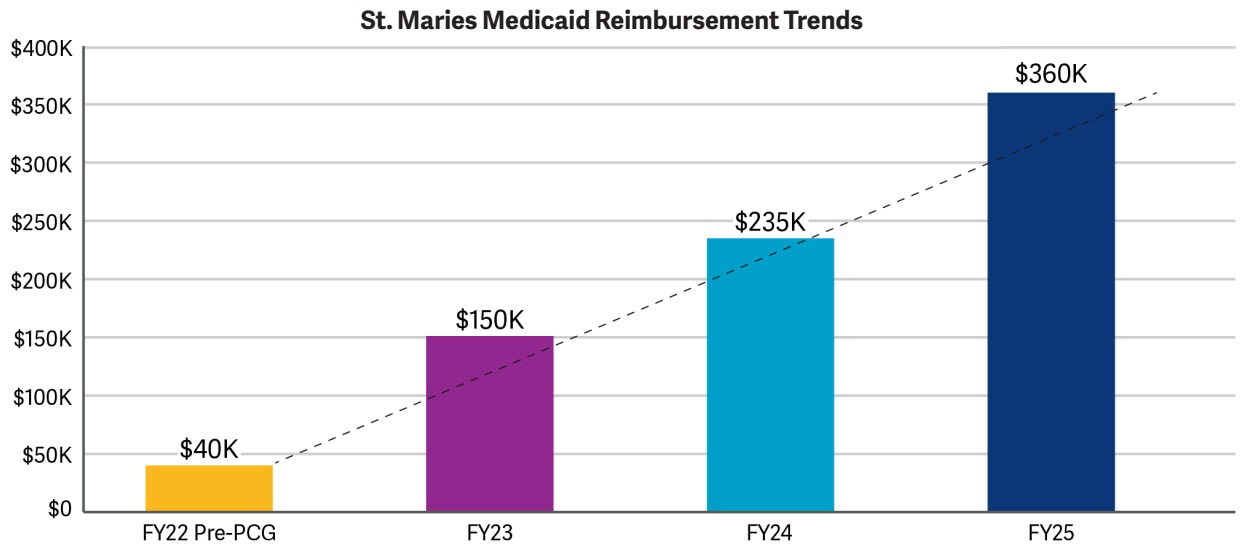
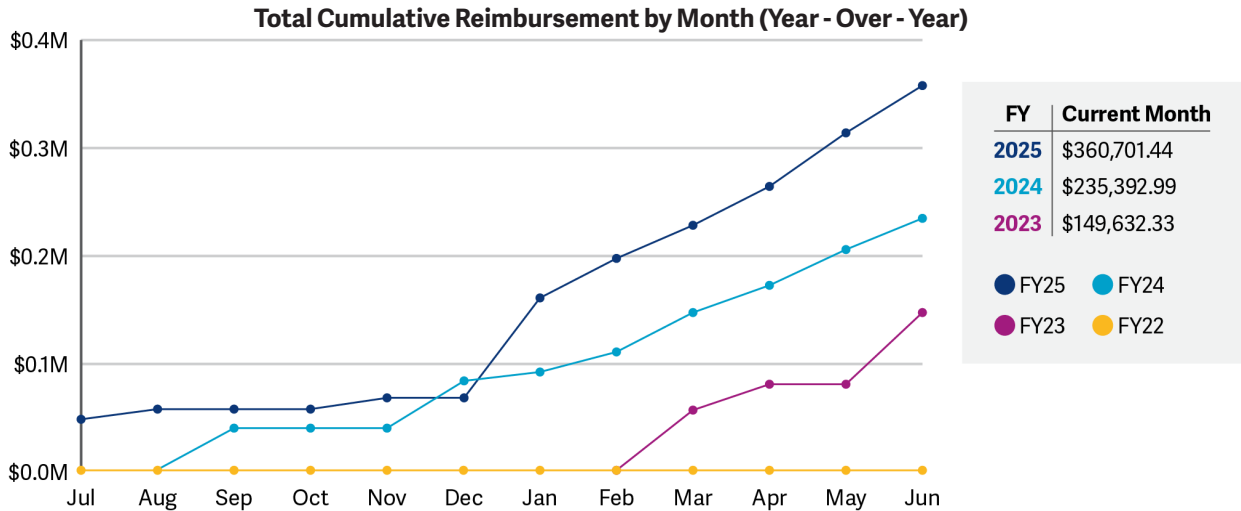
Partnering with PCG has helped St. Maries and over 1,700 districts across the country improve their school-based service Medicaid programs. Though each district's starting point is different, PCG works with districts to improve efficiency, provide information and support, and build strong, compliant Medicaid programs that optimize reimbursement.

## Testimonial

"PCG goes above and beyond in their support. They hold frequent training sessions to support staff and administrators to enhance our understanding of the Medicaid process. They create training if a need arises, and they are always available to answer

random questions. With PCG support, I now feel comfortable we are accurately following Medicaid regulations. Our Medicaid clerk has learned how to take a “deep dive” into all reports. PCG staff has taught her how to navigate all components of their system. This has increased her ability to find/solve errors, which has increased our reimbursement. This increase in reimbursement has helped support the increase we have had to pay in contracting SLPs and OTs. I highly recommend using PCG for Medicaid billing!”

-Jenifer Miller, Director of Special Education, St. Maries School District



Contact us today to learn more!

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