

# Person-Centered HCBS Across the Lifespan



Leverage resources to provide person-centered HCBS for individuals of all ages and disabilities.

Person-centeredness isn't just a tool or set of regulations; it's a way of thinking and interacting with individuals, regardless of age or disability, that treats them as a person. Ensuring that HCBS programs and systems operate with this foundational approach is critical to increasing the quality of services and life for individuals. As a person-centered organization, Public Consulting Group (PCG) applies this approach to our work in supporting states to design, evaluate, and implement their HCBS programs.

Doing more with less has increasingly become the "norm" for states and their administration and operation of HCBS programs. PCG's person-centered approach to HCBS helps us deliver solutions that support states to:

- ✓ **Design and redesign programs and services.** Design services, provider qualifications, and rates to create consistency across systems for a better experience for individuals.
- ✓ **Maximize funding.** Identify all funding opportunities, conduct rate studies, support the design and implementation of value-based/incentive-based payments so that providers and state budgets assure accurate payments and increased quality of services.
- ✓ **Training and technical assistance.** Design and oversee training and technical assistance efforts to provide individuals, providers, case managers, and other stakeholders with the necessary education and information about the programs they live and work in every day.
- ✓ **Evaluation.** Review state and partner operations to identify areas for improvement and best practices for efficient administration and operation of HCBS across the state.

## Why partner with PCG

Our team has extensive experience supporting HCBS projects across the country. In Kansas, PCG supported the design and drafting of the new Community Support Waiver with the Kansas Department for Aging and Disability Services.

- ✓ PCG managed an application-based Technical Advisory Group (TAG), town halls, a dedicated email list serve, a dedicated website with regular updates, and a feedback form.
- ✓ Our team facilitated regular meetings between the operating agency (KDADS) and the single state Medicaid agency (KDHE), other contractors working on HCBS programs, and staff subject matter experts.
- ✓ PCG helped KDADS make decisions from beginning to end, including: deciding on the population served and goals of the waiver, the services offered with definitions and rates, and whether self-direction should be offered.
- ✓ Our team supported mapping out and summarizing various state processes, the rate methodology, and identifying appropriate quality assurances.
- ✓ PCG created and provided training for various audiences on the new waiver requirements and offerings.

**To learn more about how PCG can support your HCBS system, contact us today.**

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