

Revitalizing New Hampshire's SIS-A® Assessments for Adults with IDD



Case Study

The Client

New Hampshire Department of Health and Human Services (DHHS) Bureau of Developmental Services (BDS)

The Project

Supports Intensity Scale-Adult Version (SIS-A) Assessments

The Challenge

Prior to contracting with Public Consulting Group (PCG) in 2023, New Hampshire's DHHS BDS faced a disruption in vendor services, resulting in a significant backlog of SIS-A assessments alongside ongoing assessment demands.

The Solution

In 2023, DHHS BDS partnered with PCG to implement and administer the SIS-A 2nd Edition for adults with intellectual and developmental disabilities (IDD). To ensure a smooth rollout, PCG recruited assessors statewide and collaborated with the American Association on Intellectual and Developmental Disabilities (AAIDD) for initial training and access to SISOnline and SISVenture systems.

The SIS-A assessment is essential for collecting information to support person-centered service planning. PCG has successfully addressed the existing backlog of assessments, ensuring that service plans accurately reflect the assessed needs of individuals enrolled in New Hampshire's Home and Community-Based Services waivers.

The Result

Since the project's implementation, PCG has engaged in assessments for almost 1,000 individuals in New Hampshire. Our team's efforts within the successful implementation include a coordinated approach that involved the following:

- Stakeholder engagement sessions involving state program officers, Area Agency representatives, and Service Coordination entities.
- Intensive training for Assessors.
- Assessor's successful completion of the Interview Reliability Qualifications Reviews.
- Developed and implemented policies and procedures, including scheduling, training, and quality assurance processes.
- Developed and implemented an automated referral process.
- Implementation of the SIS-A 2nd Edition.

**To learn more about PCG's work,
contact us today!**

 (800) 210-6113  info@pcgus.com

 www.publicconsultinggroup.com