



Person-Centered Planning Services

Move the needle on client outcomes with a person-centered approach. We can show you how.

At PCG, we're passionate about inclusion and eliminating barriers for individuals to live the lives they desire, because we know that in the public sector, good results mean healthy, empowered, and successful individuals, families, and communities. This is why, in July 2016, we undertook efforts to become a person-centered organization. Teams were trained in person-centered concepts, and on a quarterly basis, we provide additional training that focuses on applying these concepts in consulting work, including how to identify if a service plan is person-centered. Several members of our team are also being mentored to become certified Person-Centered Thinking Trainers through The Learning Community for Person-Centered Practices.

Our team is made up of experts from across the country who have worked to implement systems change initiatives involving person-centered system transformation.

Person-Centered Service Offerings

PCG offers a variety of services to help states move the needle on person-centered planning and practice. Our services include:

- ✔ Policy development, implementation, evaluation and monitoring of compliance with the 2014 Home and Community-Based Services (HCBS) Final Rule, including the implementation of person-centered practice and planning.
- ✔ Targeted training and resources for state agency staff and their stakeholders in the person-centered provisions of the HCBS Final Rule, including how the person-centered planning process is key to the essential goals of the Final Rule.
- ✔ In-person and web-based training courses on effective person-centered practice, planning and thinking. Can incorporate Supporting Families Across the LifeCourse tools to achieve effective service planning.
- ✔ Stakeholder outreach and recruitment for statewide person-centered practice, planning, and thinking transformation initiatives, including communications, recruitment, coordination, curriculum and template development, delivery and reporting.
- ✔ Online person-centered resource library/toolkit creation for agencies, including person-centered planning templates, resources to support the use of assistive technology, best practice examples, planning and practice tools, checklists, and more.

Project Highlight

In New York, PCG is overseeing a comprehensive initiative to deliver training, learning institutes, and an accessible resource library to all HCBS stakeholders across the State.

Since the initiative began in 2019, we have trained over 2,000 stakeholders in both intensive in-person and interactive virtual training settings, using curricula specifically tailored for the State's unique service systems.

We can help grow person-centered thinking, planning and practice capacity in your state. Contact us today to get started.

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