



## Subject Matter Expert

### Laurie Thornton, PMP



#### Expertise

Large IT system procurements

Ms. Thornton, a vice president with PCG Technology Consulting (PCG TC), has more than 25 years of management consulting and project management experience, focusing on state and municipal work. Since joining the firm in 2005, she has led or participated in numerous public sector IT planning engagements in the states of California, Hawaii, Nebraska, Nevada, North Carolina, Rhode Island, and Tennessee. The breadth of her IT procurement expertise is end-to-end, from upfront planning that includes the development of federal (Advanced Planning Documents) and state (Feasibility Study Reports) funding requests, through the development of acquisition strategies and procurement documents such as Requests for Proposals, and finally, to providing Independent Verification and Validation (IV&V) services for major systems development projects exceeding \$80 million.

As many of Ms. Thornton's projects have been in the health and human services field, she brings expertise in the area of publicly subsidized health and human services programs such as Medicaid, Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF). Since the passage of the Patient Protection and Affordable Care Act (PPACA) in March 2010, she has focused on providing planning services to numerous states in order to implement Health Insurance Exchanges in accordance with federal regulations. Ms. Thornton is currently leading planning projects with the Nevada Silver State Health Insurance Exchange, the Nebraska Department of Health and Human Services, the California Health Insurance Exchange, and the Hawaii Department of Human Services.

#### Experience

Prior to joining PCG TC, Ms. Thornton was a director for Delta Dental of California (DDC) for five years. In this role, she led and directed the operations of DDC's Eligibility and Billing division for its Commercial Operations. Prior to that, Ms. Thornton led and managed her own consulting company for more than 10 years, specializing in providing management consulting services to the public sector. Ms. Thornton also previously worked as a manager with KPMG for five years after getting her start at the Bureau of State Audits with the California legislature.

#### Education and Affiliations

Ms. Thornton holds an MBA from California Polytechnic State University, San Luis Obispo and earned her BA in Psychology from the University of California, Davis. She holds a PMP certification and is a member of the Project Management Institute.

To learn more about Laurie Thornton or other PCG Technology Consulting Subject Matter Experts, contact us at [info@publicconsultinggroup.com](mailto:info@publicconsultinggroup.com) or 1-800-210-6113.