

# Home and Community-Based Systems Supporting Individuals with Disabilities



When agencies implement innovative service systems focused on the fulfillment of valued, person-centered outcomes, they increase the quality and impact of home and community-based services (HCBS) programs.

Leveraging more than 35 years of experience partnering with government agencies, Public Consulting Group (PCG) works with agency leadership, both states and providers, to create inclusive and responsive systems of support for individuals with disabilities using person-centered approaches.

We embrace the key role stakeholders play in the design and implementation of services that support people with disabilities.

As a strategic partner, PCG assists states in meeting or exceeding federal requirements, including supporting the implementation of their HCBS Settings Transition Plan. PCG helps states develop and implement innovative changes to better support people with disabilities and their families. We use best practices that lead to the achievement of outcomes by individuals receiving support.

## How can PCG help?

We offer a range of services to help state agencies and providers achieve high quality, person-centered HCBS systems for aging populations and disability types, including autism, developmental and intellectual disabilities, physical disabilities, visual impairments, and acquired or traumatic brain injuries. Services include:

- ✓ Providing expertise and best practice service models across disability types.
- ✓ Crafting person-centered waiver service design and family-centered support planning.
- ✓ Performing organizational analysis and assisting with capacity building.
- ✓ Establishing transparent and meaningful partnerships with all stakeholders.
- ✓ Training for staff built upon proven change management principles.
- ✓ Using best practice models for employment supports and workforce development issues, including developing appropriate services for transitional age youth.
- ✓ Mapping transportation services and providing detailed options for improvements in design and delivery for individuals across disability agencies.
- ✓ Navigating autism specific insurance reimbursement options, and mapping available services across all state and federal systems.
- ✓ Analyzing and developing rate methodologies.
- ✓ Implementing technology solutions.

## Why partner with PCG?

Our team has extensive experience supporting HCBS projects across the country. Ask us about our recent successful HCBS projects (including strategic planning, implementation, needs assessments, and more) for:

### **Kansas Rehabilitation Services, Department for Children and Families**

PCG currently provides project management, training and technical assistance, evaluation and reporting services to support Kansas' efforts to implement various evidence-based practices for individuals with disabilities.

### **The Massachusetts Rehabilitation Commission**

To identify specific needs of individuals with acquired brain injury (ABI) in the Commonwealth, PCG conducted a needs assessment study and developed recommendations for the Commission aimed at improving quality outcomes for individuals with ABI.

### **State of Indiana, Bureau of Developmental Disabilities Services (BDDS)**

PCG designed and developed a comprehensive series of e-learning courses and corresponding professional development curriculum to support the training needs of the BDDS Service Coordinators across the state. The learning tools addressed issues related to client eligibility, assessment, service planning, and utilizing a person-centered approach with individuals and families.

### **State of Indiana, Family and Social Service Administration (FSSA)**

PCG provided direction and subject matter expertise to three FSSA Divisions (Rehabilitative Services, Aging, and Mental Health & Addiction) as they put their Statewide Transition Plan into action. PCG delivers project management support to help enhance the quality of their services and offers additional protections to individuals that receive services under these Medicaid authorities.

### **State of New York, Office for People with Developmental Disabilities (OPWDD)**

PCG conducted an independent assessment of the mobility and transportation needs of persons with disabilities and other special populations, including but not limited to those receiving behavioral health services. PCG produced a plan to meet the objective of improving self-direction, community inclusion, and competitive employment through mobility management transportation options for New Yorkers with disabilities.

**To learn more about how PCG can support your HCBS system, contact us today.**

 (800) 210-6113  [info@pcgus.com](mailto:info@pcgus.com)

 [www.publicconsultinggroup.com](http://www.publicconsultinggroup.com)